



पावरग्रिड

2016-17 CSR

A N N U A L
R E P O R T



TRANSMITTING SMILES

CSR

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2016-17



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CSR Vision

To be a corporate that sets a long term strategy for Social & Economic Development of communities through initiatives in Rural Development, Education, Skill Development, Health and other areas of national importance and adhere to sustainable environmental practices.

CSR Mission

To align CSR and Sustainability policy with the business policy so as to conduct business in a sustainable manner adhering to the principles of Avoidance, Minimization and Mitigation in dealing with environmental and social issues and to undertake high impact community development projects of national and local importance in consultation with stakeholders.

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“At POWERGRID, we follow the triple bottom line approach so as to create a harmony between business development, community and environment.”



from the
CMD

POWERGRID believes in the fact that the societal well-being is a pre-requisite for any business to grow and prosper. Corporate Social Responsibility (CSR) is widely recognized as an important means to promote sustainable development and inclusive growth of the society at large. POWERGRID, the backbone of power transmission in India, aligned its corporate strategies with the greater good of the country and its people. Using its strong presence across the length and breadth of the country, POWERGRID is enthusiastically implementing the CSR initiatives with sustained vigor.

At POWERGRID, we follow the triple bottom line approach so as to create a harmony between business development, community and environment. Social responsibility is part of our culture and embedded in the DNA of the organization. The desire to bring about a positive change in people's lives is the fuel that drives us. With our conviction and values we are striving to create prosperity in our surrounding areas.

POWERGRID has undertaken various CSR activities during the FY 2016-17 with thrust on Health, Rural Development/ Infrastructural Development, Skill Development, Education, Environment, etc. During the year, POWERGRID has spent ₹ 147.27 Crore on various CSR activities against a CSR budget of ₹ 135.58 Crore. POWERGRID has also completed

the construction of the 'POWERGRID Vishram Sadan' at J.P. Apex Trauma Centre, AIIMS, New Delhi at a cost of ₹ 33 Crore. This facility is having 300 beds for the staying arrangement of under privileged patients, their family members and attendants having treatment at AIIMS. In addition, POWERGRID contributed an amount of ₹ 30 Crore to the 'Swachh Bharat Kosh' of the Govt. of India.

With its continued commitment towards the societal needs, POWERGRID indeed has become a 'neighbour of choice' for villagers around its establishment for their developmental needs.

I look forward to the continued commitment, feedback and support from all key stakeholders, partners, collaborators and associates in this journey towards enhancing the quality of life of communities and earning our right to co-exist with them in harmony.

I.S. Jha

Chairman and Managing Director

“CSR in POWERGRID is not just about a mandate but also about working towards improving the lives of the communities we operate in.”



from the
**Director
(Personnel)**

Corporate Social Responsibility (CSR) is an important function which boosts the image of an organization. CSR in POWERGRID is not just about this but a serious concern towards improving the lives of the communities we operate in. It is linked with the growth of the nation by helping people meet their aspirations and ensuring that along with the development of the business, the living standards of communities around our establishments also progress.

In POWERGRID, CSR strategies are aligned with national priorities for building an inclusive, sustainable and strong India. We at POWERGRID emphasize on overall socio-economic development of areas and communities around our establishments through various community development initiatives such as Livelihood generation, Skill development, Healthcare, Education, Tree Plantation, Sanitation, Drinking water, Roads, Drainage systems, Community centres, Conservation of water bodies, etc.. During the FY 2016-17 also POWERGRID demonstrated its commitment to CSR by undertaking a range of projects to benefit the underprivileged and weaker sections of the society.

The employees of POWERGRID have always given a strong vibe of community service. Their selfless contribution towards bringing a change in the lives of marginalized community and care for the environment has brought accolades to the company.

With continued contribution through CSR initiatives, POWERGRID will continue to enhance the standards of the underprivileged and weaker sections of the society and bring positive and sustained changes in the quality of life for marginalized communities.

Ravi P. Singh
Director (Personnel)



A "Navaratna" Central Public Sector Enterprise.

Central Transmission Utility (CTU) of India

India's largest Electric Power Transmission Utility

Consistently rated "Excellent" under Memorandum of Understanding with Ministry of Power
since 1993-94

POWERGRID Overview

TRANSMISSION

142,989 ckm Transmission Lines

226 Sub-Stations

>99% System Availability

311,185 MVA Transformation Capacity

CONSULTANCY

Transmission related consultancy to
more than 150 domestic clients

Global footprint in 20 countries catering
more than 25 clients

TELECOM

Owns and operates \approx 43,450 km of
Telecom Network

Points of Presence in 662 locations

Intra City network in 105 cities across
India

Backbone Telecom Network Availability
> 99.5%

Central Transmission Utility

Undertakes transmission of electricity through Inter-State Transmission System (ISTS)

Discharges all functions of planning co-ordination relating to ISTS with all concerned authorities

Ensures development of an efficient, co-ordinated and economical system of inter-state transmission
lines for smooth flow of electricity from generating stations to the load centers

Provides non-discriminatory open access to its transmission system for use by and licensee or
generating company

National Transmission Dominance

Operates \approx 90% of Inter-State / Inter-Regional networks

NTAMC, Manesar / RTAMC carrying out management of
company's operating assets through State of Art Technology

All-India inter-regional capacity \approx 78,050 MW

Listed Company since 2007

57.90% holding by Government of India and balance
42.10% by public

Paying Dividend since 1993

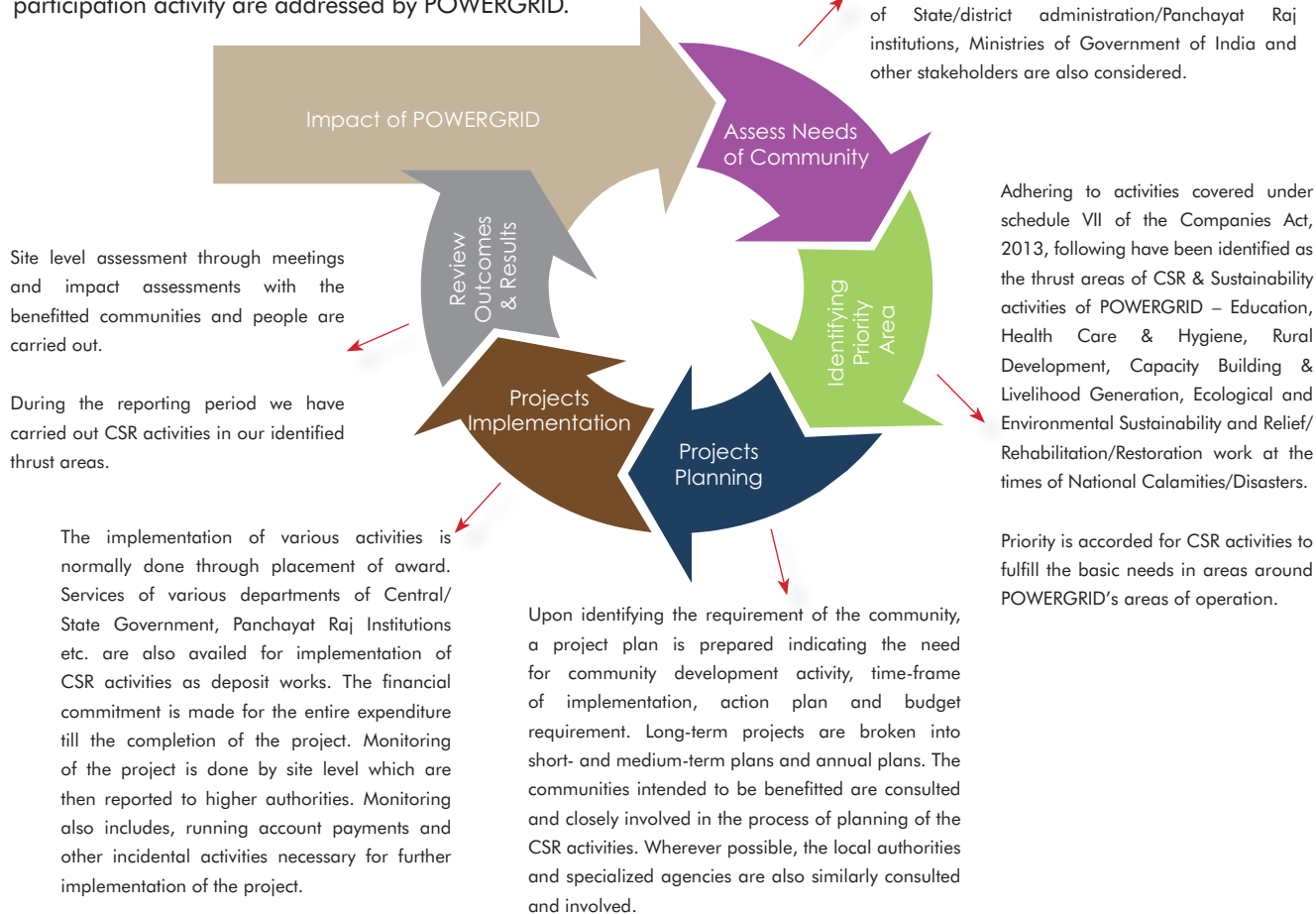


Impact on Communities

Understanding the Impact of Organization on the Community

While continually improving its management systems and introducing state of the art technologies, **POWERGRID strictly follows the basic principles of Avoidance, Minimization and Mitigation in dealing with Environmental and Social issues.** Feedback & inputs received by society/communities during the public disclosure, consultation & participation activity are addressed by POWERGRID.

In-house experts or external agencies assess the needs through survey/study. The affected communities are consulted and closely involved in the process of identifying, planning and implementation of the CSR activities, programs or projects. Wherever possible, the local authorities and specialized agencies are consulted and involved. Further, recommendations of State/district administration/Panchayat Raj institutions, Ministries of Government of India and other stakeholders are also considered.



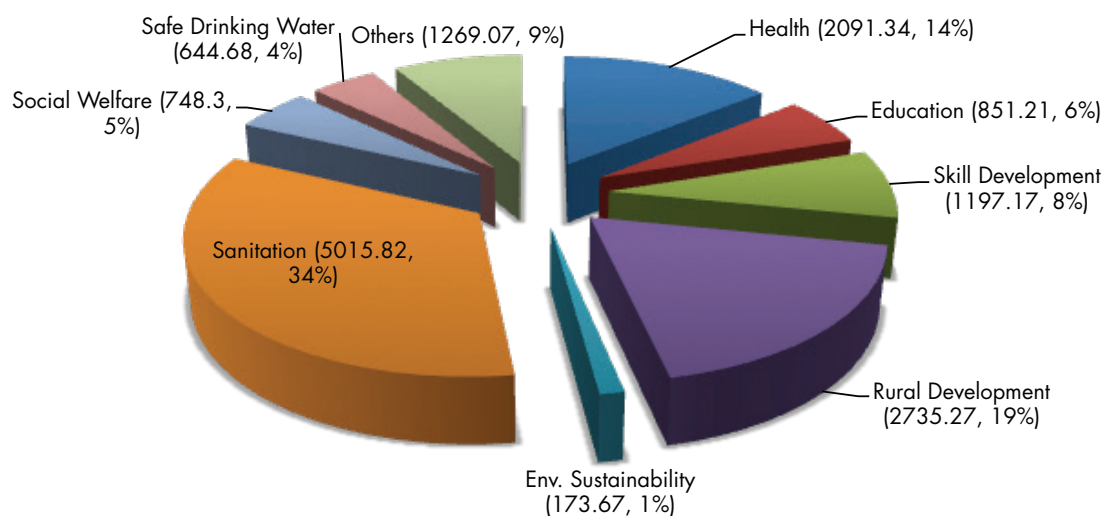
CSR Overview

A strong belief of equitable growth of every stakeholder, especially communities, is very deeply embedded in the ethos of POWERGRID. Our pan-India stakeholders, generally located in the periphery of the commercial operations and directly impacted by its operation, are given priority for CSR and Sustainability activities so as to improve their quality of life. In line with the Companies Act, 2013 POWERGRID has undertaken CSR initiatives in the area of **Rural Development, Social Welfare, Education, Skill Development, Drinking Water, Sanitation, Health and other various community development programmes**. During the FY 2016-17 POWERGRID has spent ₹ 147.27 Crore on a total of 171 projects. POWERGRID has also completed the construction of

the 'POWERGRID Vishram Sadan' at J.P. Apex Trauma Centre, AIIMS, New Delhi. In addition, POWERGRID contributed an amount of ₹ 30 Crore to the 'Swachh Bharat Kosh' of the Govt. of India.

POWERGRID being a responsible corporate aims to strengthen sustainable development, which takes into account the concerns of environment while taking the community along in the journey forward. It is an endeavour to align CSR and Sustainability policy with the business policy so as to conduct business in a sustainable manner, continuously improving its social practices to make a meaningful change in the lives of people.

Expenditure on CSR activities (Rs Lakhs, Percentage)





Health

"Of all the forms of inequality, injustice in health care is the most shocking and inhumane."

- Sir Martin Luther King

Health is an indispensable factor in realizing full potential by any individual and in the development of a productive workforce. According to the Global Burden of Disease Study (GBD) India ranks 154th among 195 countries on the healthcare index and bear 20% of global morbidities. In spite of implementation of various national programs communicable diseases continues to exist as major health problem, and in addition there is an increasing prevalence of non-communicable disease which overburdens the already existing weaker health infrastructure in the country. As per NFHS III, the pattern of health care expenditure in India shows that more than 70% of expenditure is from out of pocket by households. In India the out of pocket expenditure in getting health care services is amongst the highest in the world. National health policy, 2017 promises to increase public health spending to 2.5% of GDP and guarantees health care to all Indians but still the health outcomes and quality of health services remained to lag in comparison to other countries. Vulnerable and marginalized groups in community are often deprived of minimum primary health care facilities due to weaker infrastructure. This high burden of disease, disability and death can only be addressed through an accessible, affordable and efficient public health system. However, the growth of public health in India has been very slow due to inadequate financial resources and inefficient utilization of funds.

In this regard POWERGRID CSR initiatives aim at providing adequate resources for the up gradation of deficient healthcare infrastructure. The CSR initiatives includes providing ambulances, organizing eye & general health check-up camps, provision for medical equipments to various hospitals and health centers, renovating health centers etc. all across the country.



Major Initiatives

Health checkup camps in more than **100 locations** across the country wherein more than **30000 villagers** got benefitted. Besides diagnostic tests and physician's consultation, free medicines were also distributed to the patients as per the prescription of the attending physicians.

4790 Persons with disabilities

with the support of ALIMCO were provided with aids and appliances to make them more self-reliant

Construction of Centre for capacity development in Oncology

at Dr. B. Barooah Cancer Institute, Guwahati



Funding construction of a

300 bedded 'POWERGRID Vishram Sadan'

at AIIMs, New Delhi to mitigate acute shortage of accommodation for patients in waiting and their attendants.

The facility built at a cost of Rs.33 Crore having a built up area of 8050 Sq. meter comprises of basement, ground and 10 floors, with provisions for rooftop helipad, skill development centre, treated drinking water in each floor, attached toilets, geyser and solar heated water, kitchen and canteen facilities for subsidized food, provision stores for day-to-day needs of occupants, parking facility. Considering average stay of 3 days, 36000 people expected to be benefitted, annually.

Supply of **90 ambulances** and Portable mobile labs, mobile dental vans, mortuary vans to Government hospitals across India

Committed funds for construction of

POWERGRID Nuclear Medicine Theranostics Unit

at Tata Memorial Centre, Mumbai





Education

"Knowledge is power. Information is liberating. Education is the premise of progress, in every society, in every family."

- Kofi Annan

Education has become increasingly important in providing competitive edge for individuals, regions, society and the nation as a whole in global market. School as an important agency for socialization helps in shaping values and attitudes of a person. The government through Sarva Shiksha Abhiyan is promising for universalization of elementary education. However, according to the World Bank, while 95% of Indian children attend primary school, only 40% go on to secondary school. Despite efforts to incorporate all sections of the population into the Indian education system, large numbers of young people are still without schooling. As per 2016 Annual survey of education report (ASER) 95.2% of schools are not yet compliant with the complete set of RTE infrastructure indicators. In addition to this 3.5% of schools in India had no toilet facility and only 68.7% toilet has usable toilet facility. Development of education infrastructure remain one of the significant determinant of high drop-out rate, low levels of learning and achievement, poorly functioning schools, poor quality of education.

POWERGRID on this concern seeks to contribute towards government noble objective of universalization of education. POWERGRID initiatives in education sector were conceived for catering to the educational needs of the students mainly from the rural areas and marginalized sections of the society. Activities under this thrust area encompasses infrastructure development by constructing school classrooms, hostel blocks, computer labs, playgrounds, toilets, drinking water facilities, library, providing desks/ tables, book shelves, computers, sports items, etc.





Major Initiatives

Construction of **40 Room boys hostel** at Ravi Shankar Shukla University, Raipur, and sourcing of the entire furniture of the hostel from the Central Jail, Raipur. Further, 110 sets of furniture, comprising of beds, chairs, tables etc., for the existing girls hostel in the said university are also being supplied

Supply of around **3000 desk and benches** to various government schools

Financial Assistance for education of **1150 Students of Assam and Manipur**

Subhroto scholarship to **75 talented youth** footballers

Supply of **computers/ projectors** at various govt. institutions.

Various construction and **renovation works** such as classrooms, library, compound wall, stage, multipurpose hall at 12 Govt. schools across India.

Setting up of **Toll Free help line** and a website for students in Assam.

Modernization of Government ITIs of Daman & Silvassa under UT of DNH for Industrial Training Institutes (ITI) at UT of Daman & Diu (DD) and Dadra and Nagar Haveli (DNH) under SKILL INDIA initiative.



Skill Development

"Poverty is not just a lack of money; it's not having the capability to realize one's full potential as a human being."

- Amartya Sen

Skill Development is critical for economic growth and social development. There is a need to impart training in variety of careers so as to help sustain the local community and economy and to make the individual self reliant. The demographic transition of India makes it imperative to ensure employment opportunities for more than 12 million youths entering working age annually. It is estimated that during the seven-year period of 2005-2012, only 2.7 million net additional jobs were created in the country. To enable employment ready workforce in the future, the youth need to be equipped with necessary skills and education. POWERGRID's vision of CSR under thrust area of skill development envisages holistic development of communities while affirming linkages between financial inclusion, education and empowerment of the deprived section of the community. In response to this POWERGRID with its initiatives is providing vocational skills addressing the concern of employment and fostering skill development and capacity building of the neighbourhood communities.

With an objective to address the issue of gainful employment particularly amongst rural youths, POWERGRID organizes

Skill Development programme in various trades, over the years more than 5000 youths have already been trained in various trades and discipline. Various livelihood oriented skill development training programmes being conducted across the country, in response to the national priority of "Skill India". Further, large numbers of youth are also sent for residential skill development training in a number of training institutes of repute. With the purpose to create a pool of skill manpower and to integrate the business processes with social processes, capacity building programmes in various skills and competencies such as injection moulding, machine tool operation, masonry, CNC miling and turning, beauty and wellness, operators, through various institutes of repute were undertaken across the country. Training on high end skills are being imparted to youths at Indo German Institute of Advanced Technology, Vizag, Indo-German Tool Room, Indore, Indo-Danish Tool Room, Indo-German Tool Room, Ahmadabad and seven centres of Central Institute of Plastic Engineering & Technology.



Major Initiatives

Skill Development training to **3622 youth** in the area of FTCP, operators, construction workers, electrician, beauty therapist, agriculture practice, housekeeping, customer service executive at **33 locations** across India through NSDC

Skill Development training to **560 youth** in the area of CNC milling, injection moulding, blow moulding through Central Institute of Plastic Engineering and Technology

Five months training to **40 underprivileged girls/ women** in tailoring at Gurgaon

Skill Development training to **314 youth** in the area of CNC lathe, milling and advanced welding technology through Indo Danish Tool room at Jamshedpur

Skill Development training to **125 youth** in the area of machine tool operation, welding basics, CNC Milling, CNC turning through Indo-German tool room, Indore

Pre recruitment army & Para military training to 150 tribal youth in Sambhalpur district of Odisha to join Indian army & para military forces.

Skill Development of **local youth in Lahaul Spiti district** through **infrastructure additions & capacity building** in the field of mountaineering & allied activities

Skill Development training to **125 youth** in the area of CNC milling, solar panel technician, site and survey supervisor, operator through Indo German Institute of Advanced Technology





Rural Development

**"Strengthen the rural area and you will find less people migrating to urban areas.
You give them opportunity, self respect and self confidence, they will never go to an urban slum."**

- Sanjit Bunkor Roy

Nearly 70% of the Country's population resides in rural areas but there is wider gap in rural and urban area in terms of access to basic social service and the financial resources to support rural development programs.

There have been major failures both to foster participatory growth and to make good use of the public resources to enhance people's living conditions. There is also a continued inadequacy of social services such as schooling and medical care as well as of physical services such as safe water, electricity, drainage, transportation, and sanitation.

Due to the nature of business and its presence in far flung areas of the country, Rural Infrastructural projects such as construction of community centres, open shed, roads, culverts, drains, class rooms in schools, drinking water system, development of ponds etc. in village across the country, primarily near POWERGRID's areas of operations are executed. POWERGRID has accorded due weightage in creating physical assets, and accordingly, initiatives are being undertaken for building roads, community centers, tube wells/bore wells, toilets, submersible pumps, culverts, water storage facilities, sewage drains, etc. which are considered essential for fulfilling various needs of the local community particularly the rural areas around POWERGRID's areas of operation. POWERGRID constructed a large number of community centers in different villages.

POWERGRID undertakes large number of activities for improving the infrastructure in the rural areas which has a tangible benefit towards improving the quality of lives of the rural population. Installation of hand pumps, construction of roads, culverts, community centres, water storage facilities, sewage drains, renovation of PHC/ CHCs, supply of ambulances, supply of medical equipment to government hospitals, restoration of water bodies, installation of solar street lights and many more.



Major Initiatives

Improving Rural Livelihoods through

Farmer-centric Integrated Watershed Management in about 10,000 Hec. of semi-arid land

in Bijapur district (Karnataka) and Kurnool (Andhra Pradesh) through ICRISAT

Construction of 19 community centers

at various villages across India

1250 solar lanterns

in 6 villages of Thane, Maharashtra

2570 solar street lights

841 hand pumps, 70 submersible pumps

17 water coolers, 42 water filters, 3 water ATM, 14 water purification plants

at various public places

3 Culvert/bridges

10 km road construction

5 waiting sheds and cremation sheds

Digging / renovation of 7 ponds





Women Empowerment

"If you wish to know how civilized a culture is, look at how they treat its women."

- Khan Abdul Gaffar Khan

The CSR activities of POWERGRID are generally of the nature which benefits men and women as well. However, POWERGRID is aware of the socio-economic condition of women in the society, particularly in the rural areas and believes that the multipronged strategy is needed to address the issue of women empowerment, so that women, particularly those in the rural areas, can be uplifted in the socio-economic parameter of the society. As part of the strategy, Education, Livelihood oriented skill development program, Rural Infrastructure development, Healthcare are the major thrust areas in which POWERGRID is contributing towards this direction.

Major Initiatives

Construction of Girls toilets in schools

to provide a conducive learning environment and improve the level of education

Girl hostels have been renovated

and provided with amenities. Secured environment has been provided in various girls schools through construction of boundary wall

Employment linked Skill Development programmes

are undertaken to improve the economic condition of the women with self employment opportunities





More than 150 women participated in various capacities building programme for rural women in the project for **"Improvising Rural Livelihood"**

POWERGRID's Shristi Samaj (Group of female employees/wives of employees of POWERGRID) are conducting **training programme on tailoring** at POWERGRID Township Complex, Gurgaon in for the girls and women belonging to the weaker sections of the society

About **17,000 women underwent health checkup** and received free medicine in preventive health checkup camps

Installation of **53 sanitary napkin vending machines at 46 places** in Satna district

Working women's hostel at Nuh, Mewat is under progress as to provide women with safer accommodation

Towards improving the quality of life of women in rural areas, **more than 2500 solar powered street lights were installed** in large number of villages during the last financial year alone. Illumination of streets is likely to install a sense of security amongst women in particular from crimes and petty mischief

More than 800 handpumps have been installed in various villages during the last financial year alone. The availability of potable drinking water near the residence of women has brought about improvement in the quality of life of such women, who generally had to fetch water from distant places to run their household, due to absence of source of water in close proximity to their residence



Sanitation

"Sanitation is more important than independence."

- Mahatma Gandhi

Access to water, sanitation and hygiene measures provides with an enabling environment to communities and largely secures dignity and safety of any individual. Poor drinking water facility and sanitation measures put community at risk of various health hazards leading to various vector and water borne illnesses such as diarrhea hampering quality of life of community. Rising up to the call for cleaning up the country under the "Swachh Bharat Abhiyaan", employees of POWERGRID, pledged to spend time towards cleanliness of the surrounding areas. Under this initiative, public places, including schools and hospitals, are being cleaned up by employees involving the local community. Moreover POWERGRID has conducted various activities such as debate competition, street plays, skits, health talks, Swachhta talks

through pep talks/video films/banners so as to sensitize the community about importance of sanitation to develop a culture of cleanliness.

Providing safe drinking water is a major area of concern in the country. POWERGRID has taken up the challenge and is installing hand pumps, tube wells, constructing overhead water tanks and laying pipelines for providing safe drinking water to the population. At places where there is unreliable electricity supply /un electrified places, solar powered pumps have been installed for uninterrupted supply of safe drinking water. Water tankers have been provided to villages for transporting potable drinking water from faraway places.



Major Initiatives

Collection and disposal of Municipal Solid Waste in 25 wards of Varanasi

Construction of 56 toilets at govt. schools

Contribution of **₹ 30 Crore** to the '**Swachh Bharat Kosh**', Govt. of India

Observance of **Swachhta Pakhwada** during which debates, painting competition, Swachhta talks, health task, street plays were held along with the cleanliness drive

Environmental Sustainability

"The nation behaves well if it treats the natural resources as assets which it must turn over to the next generation increased; and not impaired in value."

- Theodore Roosevelt

Increase in pollution level, population and depletion of natural resources has deteriorated environment. POWERGRID activities are non-polluting in nature and their environmental impacts are negligible. However, the company strongly believes that conservation and management of the environment is the integral part of development. The company has taken various steps to further reduce the impact of its activities on environment.

Key initiatives taken by POWERGRID towards sustainable development are technological initiatives for conservation of precious Right of Way (RoW), Rain water harvesting system, installation of LED bulbs and solar street lighting in Substations, fuel catalysts devices for DG sets etc. All the major buildings in the company are now being constructed as per green norms. The POWERGRID Regional Headquarter Building at Bangalore constructed following the norms of Green building of GRIHA has been awarded 2nd prize by HUDCO under "Green Building" Category.

Besides the above, POWERGRID has taken up restoration of water bodies in various parts of the country. A "Waste Paper Recycling" plant is under operation in the premises of POWERGRID 400/220 kV GIS Substation at Gurgaon having recycling capacity to handle 40-60 kgs of paper daily. The waste paper being collected from POWERGRID Corporate Office is being used as raw material. The recycled paper produced in-house is now utilized for making company's letterheads, visiting cards, envelopes, file / folders, D.O. pads etc. with the aim of phasing out procurement of paper in due course of time. On the 5th June '16 about 5000 plants were planted on the World Environment Day.

POWERGRID also contributed in the "Clean Ganga Fund" towards its participation in the "Namami Gange", which is the Nation's largest environmental effort for the rejuvenation of River Ganga. POWERGRID is also funding setting up of a "Continuous Air Quality Monitoring Station" at Faridabad, Haryana, through Central Pollution Control Board.

Major Initiatives

Plantation of **15600 saplings**

Rainwater harvesting at substation and building

Paper recycling plant at Gurgaon, POWERGRID

Organizing painting competition of Bureau of Energy Efficiency (BEE) for **promoting energy Conservation** (2016-17) in 9 states/Union territories for students

Watershed management in about 10000 Ha of land



Success Stories

Placement at Samarpriti Suraksha after an injection moulding course from CIPET under POWERGRID's skill development initiatives



ANIL PEGU from a remote Nal Mukh village of Assam belongs to a scheduled tribe community. His parents are farmers with a meagre income and he has a younger brother. He responded to a newspaper advertisement for enrollment at POWERGRID's Skill Development Centre at CIPET Guwahati and got selected for a Machine Operator - Injection Moulding Course.

After completion of the course he got an offer at Samarpriti Suraksha in Mangalore at a salary of around Rs 9000/- per month and accommodation. Anil has now become a confident young man having improved the economic standards of his family and is ready to explore more opportunities in Plastics industry.

Pursuing MBBS through financial assistance from POWERGRID under 'Project Assist' scheme of National Foundation for Communal Harmony



MURCHANA ROY's father Late Shri Phanindra Narayan Roy was killed by some extremists in 1998. At the time of his death the family had an income of Rs. 10,000/- per year only. Murchana has been getting assistance from the Foundation since 2007. During 2016-17, she received an assistance of Rs.1.02 Lakhs and is pursuing her first year MBBS course from Dibrugarh Medical College, Assam. Her elder brother Bishal Roy was also provided an assistance of Rs. 94,150/- and is now pursuing a professional course.

Project Assist Scheme is the Flag Ship Scheme of the Foundation which provides financial assistance to the child victims of the families affected by communal, caste, ethnic or terrorist violence. The scheme covers 24 States and 159 Districts of the country.

Placement at Krishna Polymer Technology after an injection moulding course from CIPET under POWERGRID's skill development initiatives



LOOKING PRABHA hails from the remote Bhaishkhuli village in Assam. Youngest of three brothers, his father died when he was a child. His brothers worked at the farm to support the family and he had to give up studies after class VIII.

He became aware about the Skill Development Centre at an awareness camp organised by CIPET and POWERGRID and applied for the machine operator – Injection Moulding course. On completion, he was placed at Krishna Polymer at a salary of Rs 8500/- per month and is now a proud contributor to his family income.



Cleaning of equipment under 'Swacchta Abhiyan'



Supply of desk and benches at Govt. Schools



Waste Water Treatment for cultivation at Bethemcherla Mandal



Tennis Court at Vizianagaran district



Distribution of aids and appliances to person with disabilities



पावरग्रिड

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