

SUSTAINABILITY STRATEGY

POWERGRID stands at the forefront of India's journey towards renewable energy transition. Recognizing the inescapable impacts of climate change, we are committed to urgent and decisive action to secure a sustainable and greener future for coming generations. Our ambitious targets and comprehensive sustainability strategy extend beyond regulatory compliance. We engage collaboratively with governments, businesses, communities, and individuals to drive unified sustainability efforts. Embracing digital transformation, we leverage technology to enhance efficiency and advance our sustainability initiatives.

POWERGRID's unwavering commitment is to translate strategic plans into concrete actions, understanding that meaningful action is key to achieving our objectives. Together, we illuminate the path toward an environmentally sustainable, economically prosperous, and socially equitable future, shaping a brighter tomorrow for all.

Environment & Social Assessment

Thorough Environmental and Social (E&S) assessments for all transmission projects.

Evaluating at least three alternative routes and sites for planned transmission lines and substations.

Selecting the most optimal routes/sites to minimize ecological and social impacts.

Avoiding environmentally/ socially sensitive areas like forests, wildlife habitats, wetlands, historical/ archaeological sites, and human settlements.



Water Footprint Management

Aspire to achieve Net Water Positive status by 2030, guided by a comprehensive Water Management Policy.

Water usage is mostly for domestic and horticultural purposes, with minimal usage for cooling.

In FY 2024-25, replenished nearly 42.41% of water usage through rainwater harvesting.

Treating wastewater (domestic sewage) onsite with minimal discharge into public systems; no industrial effluents generated.



Resource Consumption and Waste Management

Reducing use of natural resources through innovations like optimized designs and digital substations.

Using efficient conductors with higher current carrying capacity.

Aim for Zero Waste to landfill by 2030, currently diverting over 90% of waste through recycling and reuse.

Remaining waste handed over to municipalities/ third parties for environmentally safe disposal.



Renewable Energy Initiatives

Targeting to fulfil 50% of electricity consumption from renewable sources by 2025 and achieving Net Zero by 2047.

Supporting initiatives with 12.6 MWp solar installations and utilizing Green tariff provisions.

Replacing diesel vehicles with electric ones.

Developing transmission systems for renewable energy evacuation.

Community Engagement Through CSR

Conducting impactful CSR based on Need Analysis with a focus on rural livelihood, education, health, environment, and skill development.

CSR projects undergo Impact Evaluation to qualify societal benefits.

In FY 2024-25, spent ₹360.19 crore on various CSR themes.



Technology Adoption

Emphasizing technology's role in sustainability with in-house innovation and market technology adoption.

GIS over AIS to address space constraints.

employ eco-friendly solutions like Ester oil in transformers and reactors.

Innovative tower designs such as multi-circuit, pole-type, and narrow-base towers.

Utilizing inductive power in earth wire for telecom antennas.

Exploring eco-friendly alternatives to replace high GWP SF₆ gas.



Carbon Sink Creation

Recognizing forests and trees as crucial carbon sinks in combating climate change.

Reducing forest involvement in transmission lines by more than 60%.

Developing a green cover exceeding 10 lakh trees.

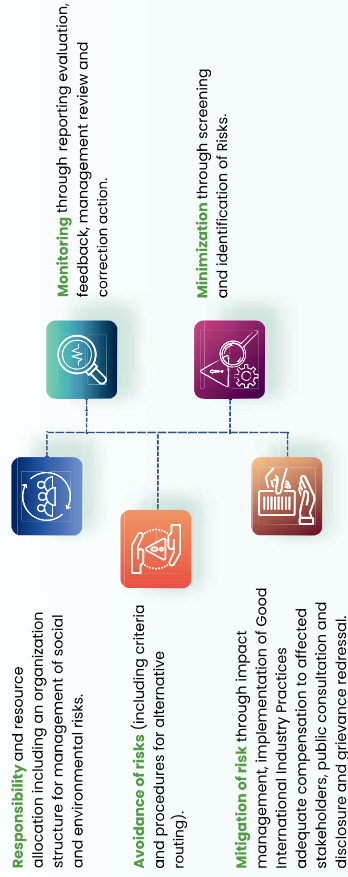


SUSTAINABILITY VISION

POWERGRID is dedicated to a sustainable and eco-friendly future, aligning with national Net Zero goals. We focus on integrating renewable energy, enhancing efficiency, and minimizing environmental and social impacts. Our strategy includes long-term goals and daily initiatives across Environmental, Social, and Governance (ESG) dimensions, guided by frameworks like the Global Reporting Initiative and the UN Sustainable Development Goals.

Since 1998, sustainability has been integral to our operations, guided by our Environment and Social Policy & Procedure (ESPP), which can be accessed here. The ESPP emphasizes Avoidance, Minimization, Mitigation, and Restoration of impacts. In 2023, we adopted an ESG Policy, reinforcing our commitment to future generations while meeting current responsibilities.

ESPP PRINCIPLES



ESG Vision for 2030

"Transforming responsibly to a sustainable & greener world"



Transition to low carbon operations

Reducing carbon intensity across our operations and value chain

Conscious Consumption

Judicious use of natural resources



Nurturing Workplace

Prioritizing staff well-being through inclusivity and a positive work environment

Trusted Relationships

Strengthening relationships with our stakeholders



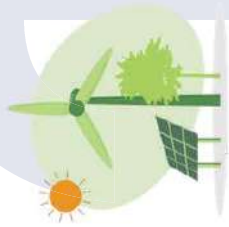
Robust Governance

Adherence to ethical business conduct and increased focus on transparency and integrity

ESG TARGETS & PROGRESS

Towards a Greener Future

- » 50% of internal energy use from renewable sources by 2025
- » Becoming a Net Water Positive organization by 2030
- » Achieving the status of Zero Waste to Landfill by 2030
- » On a firm path to become Net Zero organization by 2047



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Towards a more Inclusive Society

- » Engage with communities to make a long term positive impact through various CSR initiatives
- » Holistic Reskilling & Upskilling Ecosystem for both Sectoral and Employee Empowerment
- » Prompt Grievance Redressal
- » Vendor Development Programs



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Fostering Governance

- » Catalysing responsible business practices
- » Efficacy in disclosures to stakeholders
- » Whistleblowing and Fraud Prevention
- » Avoiding Conflict of Interest



KPI	Goals/Targets	Target Year	Progress in FY 2025	Linked Capitals
Emissions	On a firm path to become Net Zero organization	2047	In Progress	Natural Capital
Renewable Energy	50% of Internal energy use from Renewable sources	2025	In Progress	Natural Capital
Water Conservation	Becoming a Net Water Positive organization	2030	In Progress	Natural Capital
Waste Disposal	Achieving the status of Zero Waste to Landfill	2030	In Progress	Natural Capital

ESG GOVERNANCE

POWERGRID employs a proactive approach to responsibly managing operations, emphasizing key Environmental, Social, and Governance (ESG) concerns through a robust ESG Governance framework. As energy demand rises, POWERGRID anticipates changes in the business landscape, presenting challenges and opportunities. By adopting with innovative systems and technologies, the company aims to enhance operational efficiency and sustainability, ensuring resilience and long-term success in a rapidly evolving sector.



INITIATIVES ALIGNED WITH UNSDGS



Major Initiatives

- 1.4** Developed 11 villages in Bhojpur, Bihar.
- 1.5** Enhanced rural livelihood through watershed management in Odisha.



Major Initiatives

- 2.2** Supported 100 TB patients with nutrition in Tinsukia, Assam & 550 TB patients in Dhemaji, Assam



Major Initiatives

- 3.3** Supported 100 TB patients with nutrition in Tinsukia, Assam & 550 TB patients in Dhemaji, Assam
- 3.8** **Infrastructure Development for Patient Welfare:** Construction of Vishram Sadans at various government hospitals aimed at improving patient comfort & accessibility.
- Providing Medical Equipment:** This category includes efforts to enhance diagnostic & treatment capabilities by supplying advanced medical equipment to government hospitals and health centers across India.
- Support for Rural & Regional Healthcare Services:** This category focuses on strengthening healthcare delivery in underserved and remote areas through equipment, ambulances, and telemedicine.



Major Initiatives

- 4.a** Constructed 120-bed hostel at Government Queens College, Varanasi.
- Provided computers, a printer, & a projector to Mahatma Gandhi Govt School, Neem ka Thana.
- Set up a computer lab at IGNOU Regional Centre, Lucknow.
- 4.4** Installed equipment, furniture, and audio - visual aids for Skill Development Centre at Assam Engineering Institute.
- 4.5** Provided financial assistance for the education of 1711 violence-affected children in Assam, Manipur, and Chhattisgarh through NFCH.



Major Initiatives

- 6.2** Enhanced rural livelihood through watershed management in Odisha.
- Initiatives to promote public health and hygiene by constructing toilets & providing essential water facilities in schools, communities etc across India.
- Initiative to strengthen urban and rural sanitation efforts by providing modern cleaning tools and vehicles to municipal corporations, village councils, and gram panchayats across India including sweeping tools for sanitation staff.
- Garbage collection vehicles, Vacuum Road sweeping machines etc.



Major Initiatives

- 7.2** Rural Illumination initiatives aimed to improve safety, accessibility, & sustainability in rural and semi-urban areas by installing solar-powered street lighting & constructing durable pathways.



Major Initiatives

- 9.1** Developed 11 villages in Bhojpur, Bihar.
- Completed rural development projects in Bhojpur District (A+), Bihar (Phase I).
- Funded improvements for stadium/sports field at District Sports Association, Hailakandi, Assam.



Major Initiatives

- 10.2** Construction of Vishram Sadan for poor patients & their attendants at AIIMS, Raipur.



Major Initiatives

- 11.1** Developed 11 villages in Bhojpur, Bihar.
- 11.2** Purchased and supplied speed boat ambulance under CSR in Navsari, Gujarat.
- 11.6** Provided 25 E-Rickshaws for door-to-door waste collection in 25 villages across Anand district, Gujarat.



Major Initiatives

- 13.1** Allocated funds for Fengal Cyclone Relief in Puducherry.



Major Initiatives

- 15.1** Maintained green belt at Sector 43, Gurugram.
- Completed plantation under the campaign "Plant for Mother."
- 15.2** Supplied plants to Forestry Division, Agra.
- 15.3** Enhanced rural livelihood through watershed management in Odisha.



Major Initiatives

- 16.6** Constructed marriage hall in Madhubani, Bihar.
- Supplied computers and office items for the development of Uthiyur Police Station near Pugalur HVDC.



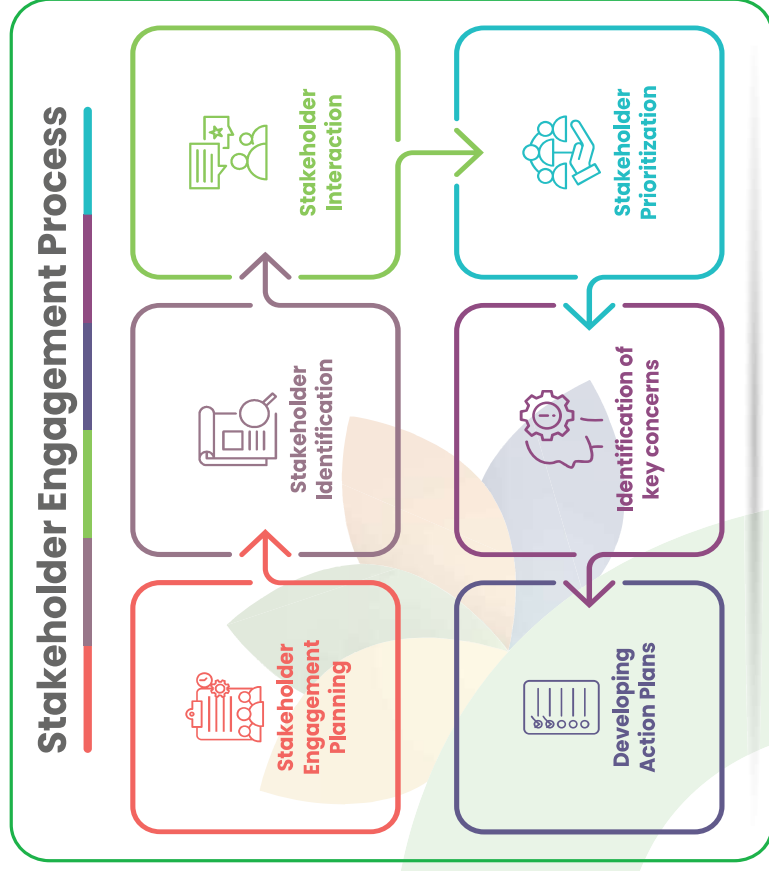
Major Initiatives

- 17.16** Partnered with organizations like The World Bank, ADB, etc for sustainable development initiatives.

STAKEHOLDER ENGAGEMENT & MATERIALITY ASSESSMENT

STAKEHOLDER ENGAGEMENT

Our Stakeholder Identification process systematically identifies stakeholders involved with or affected by our operations, helping us understand their concerns and expectations. Through a comprehensive assessment, we categorize stakeholders into groups with common interests and develop tailored engagement plans. Stakeholders are assessed based on their impact, influence, partnership, and interest, and are categorized into directly and indirectly affected groups. This year, our stakeholder list remains consistent, with updated details on engagement methods and frequency. We prioritize building strong, transparent relationships through regular feedback, aiming to enhance operations and foster trust, resilience, and responsible progress.



STAKEHOLDER ENGAGEMENT

Shareholders / Investors

Our Shareholders are of utmost importance to our business. Their value comes in the form of financial investment from owning shares. We are diligent towards increasing shareholder value over the long term to deliver them a higher value and potentially higher dividends.

How we engage

- » Annual General Meetings
- » Annual Report/ Website
- » Analyst meetings
- » Investor Interaction

Strategic Priorities

- » Wealth Creation & Dividend Payout
- » Review of Performance & Results
- » Sector-specific macro-economic trends & Interest of investors
- » Long-term Partnership

Customers

Our customers are the foundation of our sustainability & long-term success. Customer Delight remains at the center of everything we do.

How we engage

- » Physical meeting during signing of agreements & on need basis
- » Meetings/ Emails/ Calls

Strategic Priorities

- » Billing Collection & Disbursement Meetings
- » High uptime
- » Immediate resumption of service in case of service breakdown
- » Faster resolution of queries
- » Innovative solutions

Funding Agencies (World Bank, ADB, IFC, KfW, etc.)

Key supporters that ensure their trust with us financially, for various developmental and infrastructure projects for economies/regions in different geographies.

How we engage

- » Physical/Virtual Meetings, Trainings / Workshop / Emails
- » Implementation Support /Review Missions, Routine Assessments/ Audits/Monitoring
- » Progress Reports
- » Project Completion Report (PCR)

Strategic Priorities

- » Appraisals/Discussions for the funding awards
- » Faster resolution of issues & Project feedback status
- » Discussions w.r.t. changes in the regulatory framework time to time
- » Evaluation of project and suggest recommendations



400 KV Digital Substation at Malerkotla

Employees

Our employees are invaluable assets and fundamental to our sustained growth. They play a crucial role in strengthening our competitiveness and reaffirming our market leadership.

How we engage

- » Performance Review
- » Magazines
- » Department specific meets
- » Communicate
- » Grid Darpan (Rajbhasha)
- » Candour (Vigilance)
- » PNBC meetings
- » HR meetings/ Emails/ Telephonic Calls/ Notice Boards

Strategic Priorities

- » Career progression
- » Equal opportunities and treatment
- » Upskilling Opportunities
- » Periodic Performance & Feedbacks
- » Meetups/Townhalls/Strategy and Performance Meetings to share regular updates

Community/Project Affected People (PAPs)

Empowering the lives of people within the communities in which we operate remains fundamental to our business sustainability. We continue to strengthen our relationships with the communities and transform their lives through various upliftment programs and initiatives.

How we engage

- » Public Consultation/ Newspaper
- » Physical Visits to the Affected Region/ Focus Group Discussions
- » CSR Initiatives & Community Meetings

Strategic Priorities

- » Contribution to society
- » Compliance to Resettlement and Rehabilitation requirements/provisions
- » Provide opportunities for self-sustenance and empowerment
- » Empower livelihoods
- » Social Impact assessments & Project monitoring

Government - Regulators (SEBI/ CERC/ BSE/ NSE), Ministry of Power, Ministry of Environment, Forest and Climate Change

Constructive relationship with the government is critical to our business continuity. We monitor regulatory developments and policies closely, thereby participating in progressive discussions.

How we engage

- » Compliance Reports/Forms/ Physical Meetings/Website/ Emails/Industry Association Meetups
- » RPC (Regional Power Committee)
- » Performance Monitoring/ Reports/Assessments
- » CAG Audit
- » Pre-Award Discussions/ Appraisal

Strategic Priorities

- » Adherence To Compliance Requirements Under Various Statutory Regulations
- » Comments/Observations on Proposed Legislations
- » Capital Allocation
- » Transparent Disclosure Practices that enable Informed Investment Decisions
- » Adherence to Environmental & Other Applicable Laws
- » Interest of Minority Shareholders

Suppliers and Contractors

Our suppliers and contractors are the key part of our value chain.

We partner with our suppliers to ensure an effective and efficient procurement process for seamless business operations.

How we engage

- » Pre-Bid Discussions / Website/ GEM Portal/ Newspaper
- » Review Meeting at Various Management Levels
- » Meetings/ Communication for MPR Requirements
- » Joint Discussions on Technological Advancements Including Research & Development Institutions
- » Feedback Sessions
- » Capacity Building Sessions/ Workshops/ Classroom Trainings
- » CEO Meet

Strategic Priorities

- » Call For Bids and Explanation about the Project And Timelines etc.
- » Reliable Payment Schedules
- » Timely Redressal of any queries
- » Long-Term Partnerships and Capacity Building
- » Discussion For MPR of each Contractor & Suppliers
- » Encouragement For Make In India & Atmanirbhar Bharat Abhiyan
- » Continuous Engagement & Dialogue with Vendors, Suppliers etc.
- » Development of MSMEs Suppliers & Vendors

Study visit of the Parliamentary Standing Committee on Energy

Venue: Kumarakom, Kerala • Date: 4-7 January, 2025



Media

Media plays a key role in timely and transparent communication of key aspects of our business to our key stakeholders.

How we engage

» Press Briefing/ Invitations to events

Strategic Priorities

» Transparent and Strategic communications for all relevant stakeholders
» Continuous feedback channel for stakeholders.

Technological Institutions

Nurturing academia and industry relations fosters culture of innovation and technological solutions for businesses and societies.

How we engage

» MoUs/ Physical Meetings/ Collaborations/ Webinars/ Training Sessions

Strategic Priorities

» Exploring and adopting emerging technologies with Leading academia Institutions for Emerging technologies
» Research Funding to Academia for sector specific R&D

GRIDC N 2025

INTERNATIONAL CONFERENCE - CUM - EXHIBITION
9th - 11th MARCH 2025 | YASHOBHOOMI, DWARKA, DELHI, INDIA

INAUGURAL CEREMONY WELCOME



CONSULTING WITH AFFECTED COMMUNITIES

Consultation with affected communities is a cornerstone of the POWERGRID project cycle, adhering to a structured process detailed in the Environmental and Social Policy and Procedures (ESPP), recognised by The World Bank under the Use of Country System (UCS). POWERGRID employs various public consultation techniques, tailored to fit various project phases and field conditions. Public meetings are strategically held every 50-100 km in major villages along the project line, while informal group meetings and other methods are used in smaller villages.

The consultation process commences prior to construction, with announcements in two local newspapers in the vernacular language, outlining the project's route and seeking public input. POWERGRID representatives engage with communities during surveys to inform them about the transmission line routes. During construction, consultations extend to individuals affected by Right-of-Way (RoW) issues. Public meetings, small group discussions, and informal interactions are integral throughout the project cycle.

During these consultations, comprehensive project details are shared, covering plans, design standards, electromagnetic field (EMF) health impacts, and strategies to avoid public utilities like schools and hospitals. Discussions also address other impacts of transmission lines and POWERGRID's mitigation strategies, along with the compensation process for Project Affected People (PAPs).

Public inquiries are addressed thoroughly, with common concerns focusing on power availability, safety, RoW compensation, potential improvements in power supply, safety for nearby residents, compensation for land and crops, employment opportunities for locals, and details on RoW width and tree compensation.

For more on Social Impact Assessments (SIA) of projects, refer to Annexure-X of the Directors' Report.

MATERIALITY ASSESSMENT

We recognize the critical role of materiality assessments in shaping our ESG strategy. Our systematic approach includes conducting a dedicated materiality survey every few years, involving both internal and external stakeholders. Through this engagement, we thoroughly examine the concerns of stakeholders impacted by our operations, pinpointing key issues with the most significant effects. These findings are organized into a Materiality Map, prioritizing issues based on their importance.

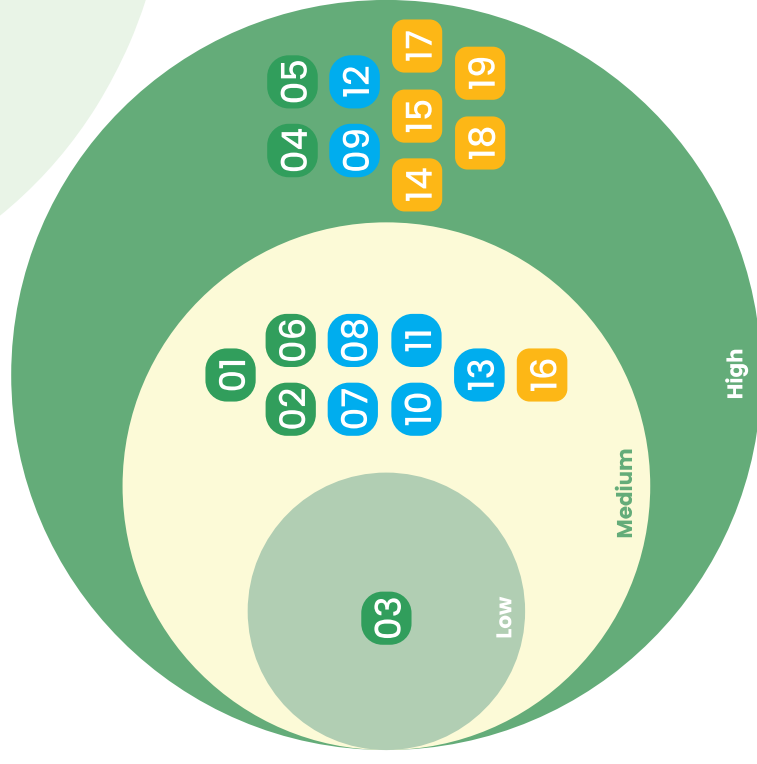
During financial year 2023, we revisited these material issues, engaging internal stakeholders in discussions to assess the financial impact and stakeholder effects of each issue. From this thorough evaluation, we identified 19 material issues crucial to our value creation process, categorizing them as risks or opportunities and determining their potential financial implications. Looking forward, our commitment remains fuelled by a unified vision and anchored in responsible business practices, as we continuously adapt and innovate to enhance our ESG performance.

MATERIALITY ASSESMENT APPROACH



POWERGRID's Materiality Assessment Approach is a structured process aimed at identifying and prioritizing the key environmental, social, and governance (ESG) issues that significantly impact our operations and stakeholder value. This approach begins with the identification of stakeholders and progresses through prioritizing material topics, engaging stakeholders through a materiality survey, analysing and reviewing survey data, and ultimately finalizing a Materiality Matrix. This matrix serves as a strategic tool to guide our ESG initiatives, ensuring alignment with stakeholder priorities and enhancing our overall value creation.

MATERIALITY MATRIX



Environment

- 01 Climate Change
- 02 Biodiversity/Environment Protection
- 03 Water Management
- 04 GHG Emissions
- 05 Waste Management

Social

- 07 Freedom of Association & Collective Bargain
- 08 Employee Benefit Plan
- 09 Occupational Health & Safety
- 10 Human Rights
- 11 Diversity, Non-discrimination & equal opportunity
- 12 Human Capital Development
- 13 Community relations

Governance

- 14 Ethics & integrity
- 15 Regulatory Compliance
- 16 Sustainable Sourcing
- 17 Transparency
- 18 Technology & Innovation
- 19 Cybersecurity

MATERIAL TOPICS

ENVIRONMENT

CLIMATE CHANGE

KPIs

- » Adopted Net Zero goal.
- » Mitigation and adaptation measures

Adaptation:

- » Identify & map areas/ locations vulnerable to climate risks.
- » Safeguard our workforce from impacts of extreme climatic change by taking reasonable measures.

Mitigation:

- » Strengthening of existing infrastructure in vulnerable areas, in line with present climate scenario as well as future climate predictions.
- » Proper consideration & integration of present as well as future climate scenario in planning & design of upcoming transmission projects in Climate Vulnerable area.



BIODIVERSITY/ ENVIRONMENT PROTECTION

KPIs

- » Avoidance of ecologically sensitive areas such National Parks, Wildlife Sanctuaries, Forest etc. form the most important part of our route/site selection criteria.

Approach:

- » Avoidance / minimization of Forest/Biodiversity rich areas result in timely project completion.
- » Avoidance of financial levies such as NPV, CA, Cost of medicinal plantation, payment of part project cost etc. by avoiding/minimizing Forest/protected areas.
- » Reduced legal liability.
- » Enhanced public image and Natural Capital.



WATER MANAGEMENT

KPIs

- » Water Consumption » Water Intensity » Water Recharged » Water Discharged

Approach:

- » Reduced financial liability in the form of cost of water supplied by third party, reduced cost of energy for water extraction and reduced cost of wastewater management.
- » Opportunity to achieve the status of "Net Water Positive" organization by reducing water consumption and water conservation through Rainwater Harvesting and Groundwater recharge.



ENERGY MANAGEMENT

KPIs

- » Energy Consumption » Energy intensity » Energy Consumption from renewable sources

Approach:

- » Reduction in Energy consumption will lead to reduced financial liability.
- » Demand side management of energy will also lead to reduction in both Scope-I and Scope-II emissions.
- » On supply side, increased share of renewable energy will further reduce our Scope-II emissions.



GHG EMISSIONS

KPIs

- » Green House Gas Emissions – Scope 1 & Scope 2
- » Emission intensity

Approach:

- » Achieving net-zero status by 2047
- » Access to funds and loans at competitive rates
- » Greening of supply chain
- » Better stakeholder relations and public image



WASTE MANAGEMENT

KPIs

- » Waste Generated » Waste intensity

Approach:

- » Ensuring complete and non-negotiable compliance with all applicable regulations.
- » Utilizing all available opportunities for waste management through the cardinal principles of Reduce, Recycle and Reuse.
- » Training & Sensitization of employees.
- » Ensuring proper identification, segregation, containment and timely disposal of Hazardous waste.



SOCIAL

FREEDOM OF ASSOCIATION & COLLECTIVE BARGAIN

KPIs

- » Workforce covered through a formal trade union

Approach:

- » POWERGRID exercises Freedom of Association and Collective Bargain which fosters positive employee relations and leads to open and constructive engagement with the management.



EMPLOYEE BENEFIT PLAN

KPIs

- » Employee Benefit expense » Attrition Rate

Approach:

» POWERGRID values its employees and provides various employee welfare plans giving them a sense of care and security. These plans instill a feeling of job satisfaction and motivation in our employees. This is demonstrated by low attrition rates of our employees. We believe in investing in and retaining our talent pool hence promoting positive work environment.



OCCUPATIONAL HEALTH & SAFETY

KPIs

- » Lost-time Injury Frequency Rate » Fatalities

Approach:

» We take all necessary precautions to ensure a safe and secure workplace.
» We have a dedicated safety policy which drives our approach to assure safety of our employees. A safety cell is in place which regularly looks after and monitors these issues.
» Regular safety audits are being done, and workforce is given trainings and made aware to ensure self-safety



HUMAN RIGHTS

KPIs

- » Redressal for human rights related issues
- » Training on human rights

Approach:

» We have adequate policies in place that clearly states that human right violation is a very critical issue and will be dealt with repercussions.
» There are channels provided to stakeholders to report any cases/concerns of any violations.



DIVERSITY, NON-DISCRIMINATION & EQUAL OPPORTUNITY

KPIs

- » Women in manpower
- » Retention and Return to work rate (After parental leave)

Approach:

» We believe in giving an equal and fair opportunity to every band of people and hiring talent from diverse backgrounds. Due to a diverse workforce, we bring in different and fresh perspectives to solve our business cases



HUMAN CAPITAL DEVELOPMENT

KPIs

- » Average Training Man-days

Approach:

» Investing in upskilling our workforce, increasing knowledge and potential and fostering innovation is a fundamental part in our company. It leads to employees taking up efficient and modern-day approach to solve our business issues and being an agile workforce.



COMMUNITY RELATIONS

KPIs

- » CSR Expenditure

Approach:

» POWERGRID believes in giving back to the community and taking care of their rights and needs. As acquiring land is a major activity in business, we foster good relations with the locals there which ultimately leads to smooth working of our business.



GOVERNANCE

ETHICS & INTEGRITY

KPIs

- » Preventive Vigilance mechanism » Trainings

Approach:

» POWERGRID's organizational culture has ethical behavior ingrained in it. Ethics and values create a trustworthy working environment.



REGULATORY COMPLIANCE

KPIs

- » Compliance Rate
- » Regulatory filings submitted on time.
- » Audit findings resolved promptly.

Approach:

» Timely compliance with the regulatory and statutory requirements ensures that going concern for the business is maintained. Mindful compliance helps us to handle risks associated with legal violations, environmental damage etc.





SUSTAINABLE SOURCING



KPIs

- » Percentage of procurement from local suppliers.

Approach:

- » Our sustainable sourcing approach helps us in collaborating with suppliers following sustainable procurement practices. By being environmentally responsible and sourcing resources in a sustainable manner, we can avoid supply chain disruptions caused due to unsustainable practices

TRANSPARENCY



KPIs

- » Number of stakeholder engagements.
- » Disclosure Frequency

Approach:

- » Our active grievance redressal mechanism, policies around whistleblowing, sexual harassment etc. demonstrates our ability to address the concerns/queries of our stakeholders in an open and transparent way.

TECHNOLOGY & INNOVATION



KPIs

- » Adoption of technology in business operations

Approach:

- » POWERGRID believes in adopting latest technology in its business operations. We strive to pioneer in adopting technology in the power sector.

CYBERSECURITY



KPIs

- » Number of breaches » Trainings

Approach:

- » Company has formulated Information Security policy and ensured processes in place for Cybersecurity & data privacy.
- » Company complies with ISO27001 and meets all the applicable legal, statutory, regulatory and contractual requirements pertaining to cybersecurity